

TOGETHER in Cheshire East

TOGETHER is our shared definition of coproduction in Cheshire East because it is inclusive to all.

Teamwork when designing, delivering and evaluating individual support and services

Open-minded ideas and discussions

Genuine communication for all parties involved

Equal partners help to shape and improve support for all

Trust each other to make the right decisions

Honest

Engage and empower children, young people, adults and families

Respect for everyone's views and opinions

Working TOGETHER as equal partners towards a common goal for all of our children, young people and adults living in Cheshire East.

Our **TOGETHER** Values and Commitment

We will...

- Listen to your views
- Communicate honestly
- Trust each other
- Be person centred
- Adapt to people's needs
- Respect and value all opinions
- Do what we say we will

We won't...

- Use jargon or acronyms
- Give too much information
- Rush meetings
- Take too long to complete our actions
- Be judgemental

Here is some further information about our four key principles of **TOGETHER** going forward, and who is involved in delivering that.



Co-Involvement

We will involve and engage with you from the very start to make you aware of changes to services and policy. Your needs will be identified and views are welcomed at every stage.

Co-Design

We will work closely with you to plan and design your individual support, services, and policy making sure that children, young people, adults and families are at the centre of those services.

Co-Delivery

We will plan and deliver services together ensuring your voice is heard and acted on at every stage.

Co-Evaluation

We offer opportunities for feedback so that we can improve your experience.

TOGETHER in Cheshire East

Connecting Communities to Commissioning

We will work **TOGETHER** to co-commission local services, and to co-design your individual support. Our **TOGETHER** approach has been co-produced with local people, and it describes how we will work together, as well as providing information about opportunities for you to be involved, for example local events, groups, workshops, surveys and volunteering.

Commissioning **TOGETHER**

We Will...

Be open and honest about decision making by:

- working with you to make joint decisions about local services and your individual support;
- promoting and communicating local services, contracts and decisions, making them publically available and easily accessible.

Involve you in designing, monitoring and evaluating local services and your individual support by:

- ensuring that you are at the centre when co-commissioning local services and co-designing your individual support;
- holding well publicised events, workshops, groups, surveys in advance of writing service specifications for services affecting you;
- providing you with opportunities to be involved in evaluating bids, and to comment on the performance and the quality of local services;
- listening to you about your experiences of local services and your individual support.

Encourage partnerships by:

- promoting collaboration and working with local partnerships;
- developing provider engagement events and opportunities, which include local people who use services where possible;
- use local information from local people and take this information into consideration when developing services.

Empower individuals and communities by:

- ensuring that individuals are at the centre of their own support and the co-delivery of local services;
- working with local people to identify gaps and to co-design local services;
- delivering services locally within the community and where appropriate from our Connected Community Centres.

For further details please visit our website at
<https://www.cheshireeast.gov.uk/together>